

International Sales offers net users the opportunity of paying the registration fee online. For this purpose, a package is designed in accordance with the prearranged hotel stay. It not only includes the registration fee of the event, but also airport transfers and others to be included as part of the official program of each meeting. Accommodation is exclusively at Palco, the official hotel of the event, which is joint to the conference center and highly convenient for participants.

Description: the tourist package we have designed for those participants attending events at the Havana International Conference Center includes:

Registration fee and immediate registration to the event, depending on the category of participation.

Lodging with daily breakfast, in two types of rooms: standard and junior

Welcoming and briefing of the event upon arrival

Personalized assistance during the event provided by the International Sales specialist

In and out transfers

Transfers to the social activities of the meeting

Other services available for participants:

Lodging with breakfast plus airport transfers for participants attending in the categories of EXHIBITORS, STUDENTS, GUESS, VISITORS, etc.

Booking and confirmation:

Booking must be directly requested to the International Sales department (ventas@palco.cu).
All confirmations will be issued by the specialists of the department.

Closing date:

Sales are closed 7 days before the beginning of the event. You may contact the pertinent International Sales specialist for last-minute reservations.

Assistance in Cuba:

Upon arrival at Havana airport: an International Sales representative, carrying a “*Ventas Palco*” sign with the name of the event, will be waiting for you at the airport check-in room. The representative will give you our service vouchers, which must be kept as payment evidence for lodging, registration and transfer procedures.

You will personally meet the International Sales specialist of the event on the first day of the meeting, at the International Sales Desk located in the lobby of Hotel Palco.

FORMS OF PAYMENT

All bookings can be paid online. If you cannot effect the online payment (using VISA INTERNACIONAL or MASTERCARD), please contact the International Sales specialist by e-mail.

In the event that you pay online and decide to cancel your reservation before arriving in the country, you will be charged the 10% of the total amount of your booking. Likewise, if you decide to cancel your reservation upon arrival in Cuba, you will have to pay the retail price at Hotel Palco.

Cash payments in the country are only accepted in CUC, the Cuban Convertible Peso, and in exceptional cases
. The payment will be made according to the rate informed by the sales specialist.

